



Library Currents

THE NEWSLETTER OF THE TODD WEHR MEMORIAL LIBRARY, CARROLL UNIVERSITY

Fall 2010

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THE DIRECTOR'S CORNER

By Lelan McLemore
Director of Library Services,
Professor of Politics

On behalf of the entire library staff, I want to invite new and returning students to the library. Returning students will see some changes, and new students can get a better idea of the services provided by the library.

The nineteenth century Swiss poet and philosopher Henri Frédéric Amiel observed in his posthumously published Private Journal that "Everything you need for a better future and success has already been written. And guess what? All you have to do is go to the library." He was arguably guilty of overstatement, but less than you might think.

The most important things you will encounter in the Carroll library are not the books (although they are numerous), or the computers (numerous also), or the quiet places to study (numerous also), or the group study areas (numerous also), or the journals (more than 80,000, including what's available on the library's databases). All of these are in the library and important to your success, but what is most important in the library is the library staff and the services they provide! Whether they are in "traditional" library services, the Learning Commons, or Career Services, these professionals are committed to student success; indeed, these people measure their own success by the contributions they make to student achievement.

I urge you to "break the ice" with a librarian. Introduce yourself to a member of the library staff and ask how she can help you to be successful.

To new students, welcome to Carroll!
To returning students, welcome back!

Welcome to the new Information Commons

By Sue Riehl
Public Services & Technical Services Librarian

Students returning to Carroll for the fall semester will see a new and, we hope, improved Information Commons in the library. We have observed for some time that the computers in the library are heavily used by students, so to better accommodate their needs, we have redesigned the Information Commons. There are now a total of 30 new computers on tables throughout the area. All the computers have the Microsoft Office Suite and other software programs, as well as access to the Internet and the library's resources you need when researching and writing assignments. The library classroom, with new signage, will continue to be available for students when information literacy classes are not being taught by the librarians.

Also, the Reference Desk has been removed from the building. The librarians wanted a more congenial atmosphere with a much more friendly and approachable information desk in the Information Commons. The information desk will be staffed by trained students who will help with general questions. Students needing help with citations or who have questions involving more in-depth research will be referred by the information desk students either to Linda Hartig or Sue Riehl 8-11 a.m. and 1-4 p.m. Our office is right by the Information Commons in Room 117 – see our cool new sign outside the office. If students have research questions between 11 a.m. and 1 p.m., they will be referred to the research assistants in the Learning Commons. Depending on your need, you might also be referred to the subject liaison for your major.

As much as the library staff enjoys meeting students, we would like to remind students that there are other methods for contacting us for assistance:



Information Desk phone number is 262.650.4892
Our e-mail address is refdesk@carrollu.edu
Or please chat with us at
<http://divisions.carrollu.edu/library/askalib.asp#email>

But most of all, please stop in to say hello, introduce yourself, and check out the new Information Commons. Let us know what you think of the new area and the new chairs with wheels!

Library Security

By Amelia Osterud
Director of Information Services and Circulation
Librarian

To better protect our patrons, materials and building, we've installed several new security features throughout the building. In addition to adding more security cameras, the most noticeable thing is our new library gate, which we installed in spring 2010. The old narrow gate with its swinging gate arms has been replaced with a wider-aisle model, which is ADA compliant. In addition, there is a security camera attached to the gate alarm, so if you set the alarm off, it will take your picture.

We've implemented these new security procedures to keep students and staff safe in the building, as well as to keep track of our materials so that they can be available when patrons need them.

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Trying out a new food and drink policy this fall

By *Amelia Osterud*

Director of Information Services and Circulation Librarian

We recognize that students spend many hours at a time in the library and enjoy an occasional cup of coffee or snack while studying. With this in mind, **limited** drinking and snacking has been permitted in the library. **This is a privilege** and we will monitor it during the fall semester to see how successful the new policy is. Please help us keep spills and damage to a minimum, so library property is not damaged.

Food and beverage spills draw ants and mice. Rodents and insects eat library books.

• **Beverages: Put a lid on it!**

- o Beverages are permitted in any covered or closed container.
- o Not permitted: open containers. This includes cans, open cups/glasses, juice boxes, and bottles without lids.

• **Snacks: Non-messy or dry packaged snacks are OK.** We don't want to hear it, see remnants of it (grease, crumbs), or smell it.

- o Please use your common sense.
- o Not permitted: crumbly food, hot food, fast food, greasy/messy food, aromatic food, full meals.
- o No food delivery allowed.
- o Avoid snacks that disturb those around you (strong-smelling foods, or loud crunchy foods.)

• **Clean it up: Wipe up accidents, throw away your wrappers and trash.**

- o Spills? All bathrooms have paper towels. (Library staff does not clean up after you.) Everyone should enjoy a clean desk/chair, computer, floor, etc.

No food of **any kind** is permitted in the Reading Room. We strive to make this area as quiet as possible.

Food or beverages of **any kind** are not permitted in the following areas:

- Around any computer workstation
- Special Collections/Archives

Library staff determines violations to this policy. Anyone found violating the policy will be asked to leave the library. The policy can only be maintained with everyone's cooperation. Another option is eating your food in the library's Ganfield Café.

Welcome to Nancy Bennett, new Electronic Resources/Systems Librarian

Welcome to Nancy Bennett, new Electronic Resources/Systems Librarian

The library staff is excited to welcome Nancy Bennett as our new Electronic Resources/Systems Librarian. She will be responsible for managing our article databases and electronic books, and our print and electronic journals. She will also be responsible for any automation issues happening behind the scenes with our online catalog.

Nancy earned her Master of Library and Information Science at the University of Wisconsin-Milwaukee last year and has a Bachelor of Science degree in Management Information Systems from the University of South Florida. She comes to us from a programmer position at Trisept Solutions.

You will find Nancy in Room 114, or she can be reached at 262.951.3016 or nbennett@carrollu.edu

Please join us in welcoming Nancy to campus.



Streaming news...

By *Linda Hartig*

Reference and Acquisitions Librarian

Many of you might remember that the library was able to subscribe last spring to Films On Demand, a database of more than 4,500 educational films made available by Films for the Humanities and Social Sciences, Cambridge Educational, Meridian Education, and Shopware. To find this database of films, go to the library's home page, and under Articles & Databases, click on Databases A-Z. You'll find Films on Demand listed there. You will also find this in the library's online catalog by searching for "films on demand."

As of July 2010, the library has online access to streaming audio, as well. You will find Naxos.com in the library's A-Z list of databases, and just as with Films On Demand, you will also find Naxos.com in the library's online catalog. There you will find access to more than 44,000 "discs" and the number will continue to grow.

Naxos.com includes Classical music, some jazz and some rock music. Just be aware that Naxos.com is restricted to five simultaneous users at one time, so if you have trouble getting in, just try again a little later. Please be considerate and click on the red Log-Out button on the upper left when you leave the database.

Each of these databases has a tab for "Playlists" across the top menu bar. Click on that tab to create your own free account and to create and access your playlists when you return to the database another day.

We hope you enjoy browsing and using these new online video and audio sources.

CALENDAR

Dr. Shelly Hall, longtime adjunct in the Department of English and Modern Languages, passed away June 13 after a lengthy struggle with cancer. In celebration of Shelly's life and time at Carroll, the library will host a memorial in her honor on Wednesday, September 8, from 5-7 p.m. in the Ganfield Browsing Room. The Carroll community is invited to hear readings of her poetry and share their favorite memories.

For information on workshops or presentations taking place in the library or the library Learning Commons, check our calendar regularly at <http://divisions.carrollu.edu/library/hours.asp>

From Career Services

By Deb Weber
Director of Career Services

2nd Annual Alumni Networking Fair

The Career Center and Alumni Office are coordinating The 2nd Annual Alumni Networking Fair on Friday, October 1, 2010, from 3:30-6 p.m. in the Learning Commons. Last year, more than 75 students attended the event, and 26 alumni mentors spoke with students about their wide range of career paths, including business, education, social services, law enforcement and healthcare. This year, we are looking forward to having an even wider representation of careers and majors. This event allows students to meet alumni mentors working in a variety of industries to learn about the companies and career fields that each of the alumni are in, as well as what it took for these alumni to get into their current roles. Alumni mentors are encouraged to share information with students about internships and jobs offered by companies. This event is a great opportunity for Carroll students and alumni to create relationships and increase their professional network. If you would like more information about the Alumni Networking Fair or how to prepare for it, contact Deb Weber, dweber@carrollu.edu or Torrie Boduch, tboduch@carrollu.edu.

New Career Services Adviser

Hello everyone! My name is Torrie Boduch and I am excited to introduce myself as the new career services adviser. To give you some background about myself, I graduated with a Bachelor of Arts in communication studies from Marquette University and a Master of Science in educational psychology from UW-Milwaukee. This graduate program involves a yearlong practicum, which I completed in Cardinal Stritch's Career Services Center. My work at Cardinal Stritch involved individual and group career counseling for culturally diverse students and alumni.

I started my position in Carroll's Career Center in April and I have already been able to attend many wonderful Carroll events such as the first Etiquette Dinner, Celebrate Carroll, and Commencement for the Class of 2010. Since the Career Center is in the library Learning Commons, I am continuously impressed with the peer mentoring that takes place on Carroll's campus. It is great to see career fellows, SI leaders, writing assistants, math assistants and subject tutors work with students to increase their academic success. This year, I am looking forward to a multitude of Career Services events, including the Alumni Networking Fair, Your Career Kickoff, WorkForce Career Fair and the 2nd Annual Etiquette Dinner. I am also eager to facilitate a group called "Career Hot Topics," which will meet on the first and third Tuesday of every month from 4-5 p.m. The group will discuss career questions, misconceptions and hot topics. Information and resources will also be provided to help students make informed decisions regarding their career paths.

In my free time, I enjoy exploring the beautiful state of Wisconsin. I love trying new restaurants with my friends and family on the weekends. You might also see me at one of the many concert venues in Milwaukee. Documentaries and other thought-provoking films also pique my interest. As I continue to explore the Waukesha area, please share your favorite local restaurant or place of interest with me!

Please remember to utilize the Career Center for all of your career needs, including resume/cover letter review, job/internship search, career exploration, interviewing assistance and graduate school information. The Career Center wants to make sure that you feel confident and prepared during all phases of your career. If you have any questions, please contact me at tboduch@carrollu.edu or Deb Weber at dweber@carrollu.edu.

Carroll University Library Blog: Crazy Topics, Always a Good Time

By Brittany Larsen
Learning Commons Librarian and SI Supervisor

Many of you might not know it, but the library has a blog! It covers a wide range of topics, library and life related. In fact, instead of trying to explain what I write about, here is a keyword list from every blog I ever wrote:

Polka-Dot Gorillas, Grad School, Winter, First Person Narratives, Nintendo Wii, Grocery Stores, Waukesha Restaurants, Batman, Big Read, Harry Potter, The Hinakaga and Mountains.

To see how I managed to make these all relevant to libraries, check out my blog. Go to www.carrollu.edu, select "Prospective Students," then click on "High School Students" or "Transfer Students."

Introducing "Carroll Find"

By Katie Sanders
Former Serials and Electronic Resources Librarian

This summer, the library changed its A to Z Journal vendor to one that provides a few new features. This new A to Z journal list also provides an A to Z database list that you can sort by subject, making it easier to find which databases best relate to your topic.

Another feature is the citation look-up tool. If you cannot find an article you are looking for, just type in the information you have, and it will search for it in all databases. If it is not available in our databases, you can use the one-click tool to order it from another library using our new interlibrary loan tool, ILLiad.

The citation look-up tool is integrated into most of our databases. If you are searching in Academic Search Premier, for example, and you find a great article that is not available in full text, just click the blue "Find It @ Carroll" button. Through this Open URL Link Resolver feature, it searches our other databases as well as the library catalog for your article, and if the library has full text access, with one click, you will be sent to your full text.

(Sadly for us, Katie Sanders has taken another library position in Fond du Lac. We wish her the best in her new job.)

Liaison Program

Who is my library liaison?

Every subject area has been assigned a specific library liaison to be an advocate for student and faculty needs within the library. Any requests for new materials, ideas or requests for information literacy sessions or questions regarding library policies may be directed to your library liaison.

For more information regarding the Library Liaison Program, you can contact your liaison. Search either by Department (<http://divisions.carrollu.edu/library/liaisonprog.asp#dept>) or Major (<http://divisions.carrollu.edu/library/liaisonprog.asp#major>)

Todd Wehr Memorial Library
100 N. East Avenue
Waukesha, WI 53186

Circulation Desk: 262.524.7175
Information Desk: 262.650.4892
Learning Commons: 262.524.7313
Coffee Shop: 262.524.7349
Library Fax: 262.524.7377

Library Home Page:

<http://divisions.carrollu.edu/library/>

Library Mission Statement:

The mission of the library is to satisfy the informational needs of students by providing an environment that fosters academic excellence, and by providing services that help students develop the sophisticated informational skills required for lifelong learning.

By the Numbers:

By Meg Rein

Learning Commons Manager and Facilities Liaison

| | |
|--|-------------|
| New Information Commons area | 1 |
| Computers in new Information Commons area | 30 |
| New computers in library classroom | 28 |
| Career Services fellows | 5 |
| Subject tutors | 21 |
| Writing Center assistants | 11 |
| Math tutors available in Learning Commons | 8 |
| Supplemental Instructional leaders for fall, 2010 | 21 |
| New SI leader mentor for fall, 2010 | 1 |
| Supplemental Instructional support in | 19 sections |
| | 7 courses |
| Available seating in the library (Including beanbags, cushioned chairs, cushioned couches, individual seating, etc.) | 342 spots |

New Interlibrary Loan system

By Amelia Osterud

Director of Information Services and Circulation Librarian

If you haven't requested anything through the library's interlibrary loan system this summer, you might have not noticed that we've made some changes. The library now uses a program called ILLiad (InterLibrary Loan internet access database), which replaces our previous ILL system.

Several of the new features we think you will appreciate are:

- You can check the status of your ILL request through your online ILL account at any time from any location without having to call the library.
- Ability to request renewals online
- You can get many of your photocopies more quickly through electronic delivery: they're delivered online, right to your ILL account, and they stay there until you delete them or they expire after 30 days.
- Online record of everything you've requested
- We're able to serve you better because all of the information about your request and what is happening to it is stored in a searchable database.

We've also opened up online requests to all levels of students (this includes undergraduates!). Undergraduates are still limited to 10 free requests per semester. Graduate students, staff and faculty are still limited to 25 free ILL requests per semester. **Even if you've used ILL before, the first time you use ILLiad, you must create a new user account.** You can then start submitting requests! To sign up for your ILL account, visit the library's homepage (www.carrollu.edu/library) and click the link for ILL to get started!

From the Learning Commons

By Allison Reeves Grabowski

Learning Commons Director

Welcome to the Library Learning Commons, or the LLC. In the LLC, you will find comfortable chairs, couches, beanbags, large tables and rolling white boards for group study. Please feel free to move the furniture to create a learning space to suit your needs. Laptops are available in the LLC and can be used anywhere in the library to access our wireless hub.

The LLC is an excellent place for group work, and academic services are conveniently located in the space. LLC peer educators are selected by faculty and educated to facilitate a wide variety of academic services, such as workshops, selected career services, math assistance, subject tutoring, Supplemental Instruction and writing assistance. All services are free, and students are welcome to drop in at their convenience. In addition, the Career Center and the Writing Center offer an option for appointments. Full-time career staff are available in the Career Center for more in-depth appointments and professional librarians are available for research assistance.

To find out more about the LLC or to check for current schedules, visit <http://divisions.carrollu.edu/library/LearningCommons.asp>.

Marian the Librarian

Dear Marian,

Ummm...what happened to the reference desk?

Signed,
Looking for a Clue (and the desk)



Marian the Librarian

Dear Looking for a Clue,

The physical reference desk was removed to make way for the new Information Commons. The Information Commons will almost double the number of computers in that area, and provide students with computers fully stocked with software (including Microsoft Word). But do not fear, there are still library staff available to answer research questions. Look for the signs posted telling you where to ask your questions. We won't abandon you or your information needs!

Sincerely,
Marian the Librarian