Counseling Services

Personal confidential counseling is available to all full-time students at the Walter Young Center on the Carroll campus. Experienced, masters level therapists assist students with concerns regarding family, relationships, self-esteem, academic difficulties and other issues. Students needing longer-term treatment are referred to a community resource.

Cultural Diversity

At Carroll University, diversity is defined as creating a campus climate that is open and welcoming to all students. All offices on campus are charged with creating a welcoming and non-biased campus climate. The Office of Cultural Diversity works collaboratively with many offices to establish a welcoming campus climate.

The mission of the Office of Cultural Diversity is to transition students to the culture of Carroll University by assisting students in their adjustment of their educational goals by providing comprehensive, holistic student support services and programs that emphasize diversity. These programs directly benefit the Carroll student body, faculty, and staff, as well as the Waukesha community. In turn, they provide the whole community with opportunities to gain a greater appreciation for the diversity represented on campus.

Disability Policy for Students

Carroll University is committed to making otherwise qualified students with disabilities full participants in its programs, courses, services and activities. We are guided by the Rehabilitation Act of 1973 and the Americans with Disabilities Act (ADA) of 1990. Individuals will receive reasonable accommodations according to their needs and the documentation of their disability.

Accommodation Request Process

Accommodation requests should be made through the Walter Young Center. In order to be eligible for reasonable accommodation(s) from the University, the student must provide recent, relevant and comprehensive documentation of the disability, and the disability's impact on the student's participation in a course, program or activity. Should documentation from the student be inadequate or incomplete, the University reserves the right to require additional documentation. The cost of providing additional documentation will be borne by the student. However, if documentation is complete, but the University seeks a second professional opinion, the University will pay for the cost of that second opinion. The University also reserves the right to deny accommodation until necessary documentation is received. Requested accommodations will be approved or disapproved by the Disabilities Services Office at the Walter Young Center following a Reasonable Accommodation Conference. Any accommodation decision may be appealed in writing to the Dean of Students within five (5) days of the decision. Any request for additional or modified accommodations must be made in writing to the Disabilities Services Office.
Student Health Center
The Health Center at Carroll is staffed by nurse practitioners who treat students for a variety of minor illnesses and injuries. The nurse practitioners can also perform well physicals and pap smears, tuberculosis (TB) skin tests, complete travel forms, and give vaccines. There are charges to see the nurse practitioners, receive medications, have lab tests, vaccines, etc. The charges are billed to the student account, unless the student has enrolled in the insurance plan offered by the University provided by United Health Care Student Resources. Students enrolled under a parent’s insurance plan can request a receipt that can be submitted to their insurance. Students needing further treatment are referred to local clinics, Waukesha Memorial Hospital, or their primary M.D. and are responsible for any associated costs.

Health Insurance - Carroll University is concerned about the health and welfare of all its students. Carroll requires all students to have health insurance for necessary protection in case of unexpected health needs. Students must demonstrate that they have appropriate coverage before the first day of school or they will be automatically enrolled in the University’s student health plan. Students and parents can view Carroll’s insurance policy plan brochure at the University’s Web site.

Many HMOs do not provide coverage outside of a particular area, so students and their parents should review their coverage before waiving the University’s plan.

Student-Athletes - the University carries an insurance policy that is secondary coverage for the student-athlete who may be injured during practice for, or while participating in, an intercollegiate athletic event. The student-athlete is responsible for any deductible.

Vehicles - the University carries insurance on all of its vehicles. Any student receiving permission to drive a university vehicle must be approved by the University’s insurance company before he or she drives any of its vehicles.

Property - Carroll University’s property insurance policy covers damage to, or theft of, University-owned property only. It does not cover any personal property belonging to students.

Liability - Certain students are required to carry professional liability insurance when enrolled in any clinical course. These students include, but are not limited to, professional phase physical therapy and nursing students. Cost varies according to plan selected.

Intercollegiate Athletics and Carroll University Recreation
Carroll University is a member of the Midwest Conference and Division III of the National Collegiate Athletic Association. The institution offers intercollegiate sports in men's baseball and football, men's and women's basketball, cross country, golf, indoor and outdoor track and field, soccer, swimming, and tennis, and women's softball and volleyball. Student-athletes are required to maintain good academic and social standing as defined in the student handbook in order to participate in the intercollegiate athletic program.
The Carroll University Recreation Program includes an intramural sports program, open recreation program, the Ganfield Gymnasium Fitness Center, and dance and cheerleading.

Residence Life & Housing
Living on campus is an important part of the University educational experience. Campus housing is staffed with live-in professionals and student resident assistants trained to engage students in the community and act as resources. Beginning in fall 2008, full-time students who enroll at Carroll are subject to a junior residency requirement. This requirement remains in effect until a student has achieved senior standing (92 credits) by the beginning of the academic year. Full-time students who enrolled prior to fall 2008 will be held to the pre-existing sophomore residency requirement. This requirement remains in effect until a student has achieved junior standing (60 credits) by the beginning of the academic year.

Each year, full-time students who wish to live off-campus must submit a petition to be released from the residency requirement and must receive approval through the Office of Residence Life and Housing. If the petition is denied, the student will be subject to the corresponding requirement above.

Students who have not been approved for release from the requirement and/or fail to submit a Housing and Meal Plan Contract will be charged for a standard double room and 140 Block Reservation meal plan until the terms of the residency requirement have been satisfied.

Living Options
Carroll University offers many on campus housing options including apartments, houses, and both traditional and suite style housing facilities to suit the needs of residential students. All campus housing comes with phone and voicemail service, high speed internet access, basic room furniture, mail delivery, as well as on site laundry facilities.

Carroll Street Apartments (225-227 Carroll Street): These apartments offer double and triple units. All units have air conditioning, a private bathroom, living room area, full kitchen, and furniture (beds, dressers, and desks). Doubles have one bedroom and triples have two bedrooms. Storage is available in the lower level. Limited garage parking is available through Campus Safety.

Charles House (201 N. Charles Street): This co-ed house has single and double rooms available. The house offers common area bathrooms, kitchen, lounges, and email stations. All rooms have moveable room furniture (bed, dresser, desk, and wardrobe) and tiled floors.

College Avenue Apartments (245 W. College Avenue): These apartments offer double and triple units. All units have air conditioning, a private bathroom, living room area, full kitchen, and furniture (beds, dressers, and desks). Doubles have one bedroom and triples have two bedrooms. Storage is available in the lower level.
Hartwell Apartments: Located between Barney Street and Hartwell Avenue, single, double and triple apartments are available. All units have air conditioning, a private bathroom, living room area, full kitchen, and furniture (beds, dressers, and desks). Hartwell A & D are triples, Hartwell B are singles, and Hartwell C are doubles. Storage is available in the lower level.

Kilgour Hall: This all female traditional residence hall offers single and double rooms. The building offers a full size kitchen located on the second floor, study lounge on each floor, a full study lounge in the lower level, common area bathrooms, and an elevator. All rooms have tiled floors.

New Hall: This suite style residence hall is co-ed with each suite being sex specific. New Hall offers double rooms joined by a common bathroom. The building offers air-conditioning, elevator, and second and third floors each have a galley with microwave, toaster oven, and sink. All rooms have moveable furniture and microwaves are allowed in student rooms. All student rooms have tiled floors.

North and South Bergstrom Halls: This traditional style residence complex has sex specific floors and contains single, double and triple rooms with moveable furniture. These buildings offer common area bathrooms, study lounges, kitchen areas, game rooms, and elevators. North Bergstrom rooms are carpeted, while South Bergstrom rooms are tiled.

Pioneer Hall: Located on the corner of College Avenue and Grand Avenue, this co-ed four story residence hall houses 264 residents in sex-specific quad suites. Each unit has four private bedrooms (each furnished with bed, desk, and dresser), two bathrooms, a living area, and kitchenette (includes refrigerator and microwave, no stoves). This facility offers air conditioning, elevators and limited underground parking. On each floor there are laundry rooms, lounges, and large common kitchens (with stove and oven) for residential students. This facility also offers a computer lab, coffee shop, and fitness area for the Carroll community.

Steele and Swarthout Halls: This traditional style residence complex has sex specific floors and offers single, double, and triple rooms with moveable and stackable furniture. These buildings offer common area bathrooms, study lounges, TV lounges, a kitchen area, and game room. All individual rooms have tiled floors.

Wright House (119 Wright Street): This co-ed house has single and double rooms available for participants in the International LLC. The house offers, a full size kitchen, living room, common bathrooms, email stations and air conditioning. Moveable furniture (bed, dresser, and desk) is included. Some rooms offer built in closets while others have wardrobes.
Spiritual Life Program
The Office of the Chaplain provides opportunities for spiritual growth primarily for students through worship services, campus newspaper articles, student organizations, and personal contact by appointment, drop-in, or e-mail correspondence. The Fellowship of Christian Athletes and Intervarsity Christian Fellowship are among the recognized student organizations on campus; students are welcome to form new organizations; and several other existing student organizations coordinate service projects that may be religious in nature (Habitat for Humanity, Circle K, Greek organizations). One large (seats 180) and one small (seats 18) chapel are regularly available on campus for individual or group gatherings. The Chaplain's Office also provides local contact information for area congregations and community service agencies.

Student Activities
Student organizations play an active role in the life of the campus. Carroll currently has social fraternities and sororities, a student senate, activities board, cultural diversity organizations, a Habitat for Humanity chapter, religiously affiliated groups, academically focused clubs and many other groups. Student publications include a newspaper and literary magazine. WCCX is the campus radio station. A wide range of arts organizations is open to students, including some by audition.

Student Handbook
The specific rules and regulations of Carroll University, published in the current Carroll Student Handbook and available to all students on the University's Web site, inform students of their responsibilities as well as their rights. The additional expectations associated with enrollment in specific academic programs are published separately.